



## Complete Business Software Solutions

### Professional delivery and support

Cloud Computing removes the burden of providing core services like Email and Workgroup collaboration and IT security. But how does that work for large, complex organisations?

### Risk free deployment

Anyone who has suffered during the rollout of a traditional software system will appreciate the experience of our deployment engineers. They have managed some of the largest Microsoft Software-as-a-Service networks in Europe. You will be assigned a dedicated PRINCE2 trained Project Manager who will create a customised rollout schedule and oversee the entire migration and deployment process for your services. No down time, no loss of data, no problem.

#### SaaS Benefits - and more

- No up front capital costs
- Eliminate IT overheads
- Fully managed implementation
- In-depth Enterprise expertise
- Integrated Management Portal



### Cloud Management for Enterprise

intY solutions are hosted by Microsoft but billed and supported directly by us, so you get the best of both worlds: a single point of contact for Billing, Administration and Support, all managed in the UK and integrated with our own best-in-class Email and Web security and Directory Synchronisation services.

Backed by our Customer Support team operating to ITIL standards, you have the reassurance of having your IT services managed 24/7 by an ISO 9001 / 27001 accredited supplier offering industry leading Service Level Agreements.

## Fully supported

The whole intY solution suite is supported by our UK based technical support team as soon as the solution is implemented, so should any issues arise, they will be on hand to help you quickly resolve the issue.

## SLAs

All of our solutions are run to strict Service Level Agreements to ensure that you receive non-stop service delivered to the highest standards at all times. Our highest business priority is fulfilling our Service Level Agreements commitment. Each one includes time to fix with clearly defined escalation procedures.

## Bespoke Delivery

intY don't believe all companies are the same: every implementation is treated as an individual case. Your organisation and its specific needs will be fully researched to ensure the best solution, migration and deployment plan is reached.

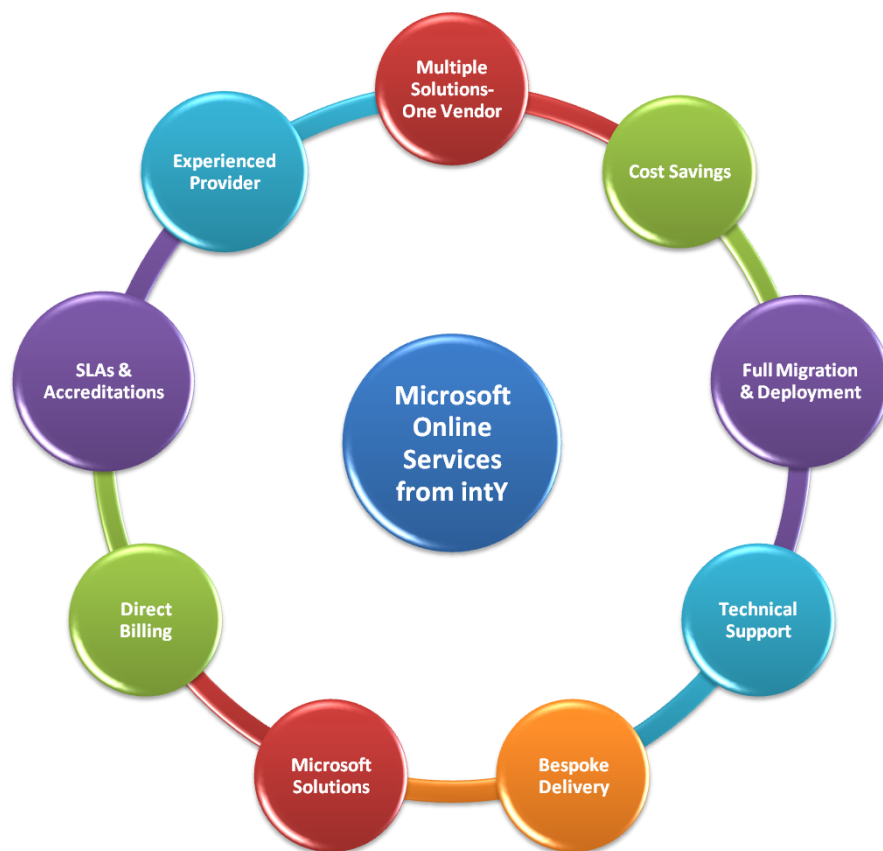
## Microsoft-a name you can trust

At the core of the intY SaaS solution is the trusted Microsoft brand, leaving you safe in the knowledge that your online services are provided by the experts.

## Accreditations

Our accreditations prove that we are fully capable of providing your organisation with the best services:

- **PRINCE2**- Project Management
- **ISO 27001 & ISO 9001**- Information Security Management
- **ITIL**- Best practice in service delivery



## No infrastructure

With no infrastructure and servers to maintain and service, your IT team's time is freed up to concentrate on more important internal IT issues.

## Breadth of experience

intY has a wide range of experience in rolling out our solutions, from large single site based companies to large organisations based globally from all verticals. We have a wealth of expertise in migrating customers from legacy systems with zero downtime.

## Direct billing

Unlike other providers of Microsoft solutions, your billing will all be handled directly through intY, not Microsoft, ensuring that you really are only dealing with one provider for all of your IT needs.