



Nonstop Broadband

The Problem:

Many businesses base their entire operation on the 24/7 availability of Internet access .

With the advent of the new wave of highly efficient Software-as-a-Service (SaaS) products, like intY Hosted Exchange and SharePoint, a broadband failure becomes even more damaging to productivity.

How many days could your business manage without Internet and Email access?

Protect your business now!

intY Nonstop Broadband is a fully managed service that delivers all these benefits:-

- Fully resilient 16Mb business broadband line with automatic failover to 3G
- Next business day hardware warranty
- Access to Web and Email services on 3G
- One bill which covers everything
- Fully managed service including access to intY Support Desk
- Router configuration backups taken automatically
- High performance 3G with 5GB monthly data allowance included

Priced at just **£39*** per month, intY Nonstop Broadband provides a complete Managed Service solution for businesses that need a reliable Internet connection.

With integrated ADSL and 3G connectivity you can always access the vital online services needed to keep your organisation running.

The Challenge:

ADSL lines lack a robust service level. However countless businesses now rely on broadband to reach vital online services. Downtime due to underground cabling problems are common and can easily continue for several days, enough to cause most businesses serious problems.

Leased Lines - costly and inappropriate?

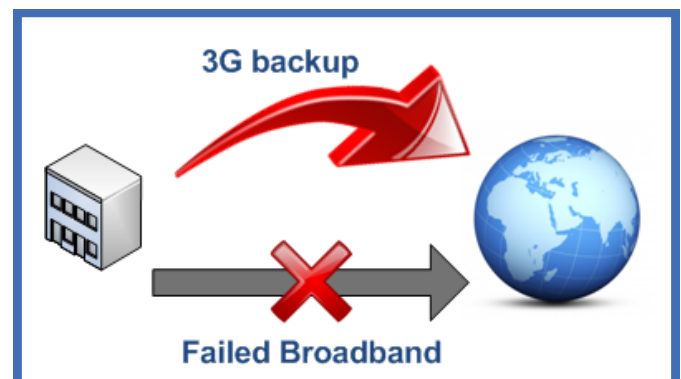
Leased lines provide excellent performance and come with high quality Service Level Agreements. Unfortunately there are many cases where installation and running costs of a leased line cannot be justified.

The Solution:

The intY Nonstop Broadband service provides a fixed price way of delivering continuous Internet access to your company. With connections for both ADSL broadband and 3G , it delivers cost effective, resilient connectivity you can rely on.

If ADSL fails the router automatically switches to wireless 3G operation to keep your vital services running until the broadband is restored.

When broadband service is restored it reverts back again.



Because it's a fully Managed Service, you don't have to worry about the technical side of things.- that's all taken care of by the intY Support Desk. The broadband line is monitored continuously so the repair process is managed automatically without you having to report the problem.

* Introductory pricing offer for duration of contracts signed before 31st September 2009. Normal price £59. All prices exclude VAT. Set up charges may apply.

Technical Specifications

Nonstop Broadband delivers a resilient Internet connection for mission critical operation with these features :-

Automatic backup

The router switches to 3G operation automatically in the event of a problem.

3G Connectivity

Includes a 3G data modem with 5 GB monthly allowance for data transfer.*

Non stop operation

The router has 2 Internet connections:

- One for ADSL broadband
- One for 3G via a USB modem

Non Stop Email over 3G

- SMTP from intY MailDefender
- Compatible with Microsoft Hosted Exchange

VPN performance

Up to 16 VPN sessions using IPSec and PPTP

Online protection

Firewall security with Denial Of Service prevention and Dynamic Packet Inspection

Wireless access

Connect any wireless device. Supports the latest standards.

Network hub

Includes a built-in 4-port full-duplex 10/100 switch

*Subject to the intY Nonstop Broadband Fair Usage Policy

What's included?

The Nonstop Broadband package includes:-

- intY ExoLink firewall router
- Up to 16 Mbps broadband line; unlimited download; fixed IP address
- 3G USB modem
- 5GB of 3G data per month included

The 3G modem permits data transfer of up to 5GB at no extra cost which enables approximately 4 days normal usage per month for a small network of typical users. Usage beyond this level is subject to our 3G Fair Usage Policy and may be chargeable.

How does it work?

In normal operation the ExoLink router runs on broadband which is delivered pre-configured and ready to use. Switchover to 3G backup is seamless: all configuration is setup by our engineers and access to the intY Helpdesk for support is included. They will let you know when the router switches into 3G mode.

If there is a broadband line failure the ExoLink unit automatically connects using the 3G connection. The broadband line is monitored continuously and when normal operation is restored, the unit reverts back.

Integrated services

The use of other intY managed Services will greatly maximise the efficiency of the 3G connection:

- **MailDefender** customers using a local Mail server automatically get their SMTP mail delivered via the 3G IP address.
- **Hosted Exchange** subscribers can use **Outlook Web Access** to identify urgent emails with large attachments and download just those.
- **WebDefender** can be used to apply a restricted web access policy to limit Internet access to mission critical sites and applications only.

What can I access over the 3G connection?

Virtually any web based service on the Internet can be accessed via 3G and SMTP email will still be delivered if you use intY MailDefender. Like conventional broadband, the speed of 3G connections will vary depending on your location. Services you can connect to include:-

- Browse all web sites as normal
- Hosted Email (like intY Hosted Microsoft Exchange 2007)
- SMTP delivery of mail to your Email server (MailDefender customers only)
- POP3 Email and Web Mail
- VPN connections initiated outwardly